

**Subject:** Missed Collection 1513 Guilford Place Harbor City CA 90710  
**From:** Sandra Ciaramitaro <sandra.ciaramitaro@lacity.org>  
**Date:** 3/10/20, 4:36 PM  
**To:** Sarah Bell <sarah.bell@lacity.org>  
**CC:** Caitlin Muldoon <caitlin.muldoon@lacity.org>

Hi Sarah

Hoping you are well

I received a call from Mrs Judi Pusateri whose black bin collection was missed today. All the others were collected but hers. She called the BOS to report this but the agent she spoke with told her she has to call back after 6:00pm.

Is there any way you could let me know if the driver will be coming back to collect today.

Her neighbor rolled it back in for her because she is a senior. If they come back out she will need to have her neighbor roll it back out.

I told her I would see what we can do, she didn't want to call BOS back

Thank You in Advance

